

# State Treasury – With information and expertise



## Operating principle

We are a reliable realiser of central government finances and a reformer of knowledge-based management

## Service promise

Our operations are transparent, efficient and customer-friendly

## Values

The common good and the customer's best interest  
Well-being and development

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## State Treasury's strategic objectives

1. The government's financial services function at a high standard under any circumstances
2. We provide modern compensation services and other services for citizens
3. We produce high-quality public finance services and working life services for the state and promote knowledge-based management

## Strategic objectives that generate opportunities

1. We generate impact and provide an excellent customer and stakeholder experience
2. We operate responsibly and keep on developing our operations and competences

## 1

# The government's financial services function at a high standard under any circumstances

- We perform the tasks related to the government's financial operations cost-effectively, keeping the risks at an acceptable level and ensuring the continuity of operations.
- In government debt management, we cover the state budget borrowing requirement and minimise the cost of borrowing to keep it at a risk level considered acceptable.
- By managing government lending, we safeguard the management of central government receivables and the relevant risks.

# 2

## **We provide modern compensation services and other services for citizens**

- We will complete our digital service environment.

# 3

## **We produce high-quality public finance services and working life services for the state and promote knowledge-based management**

- We operate reliably and efficiently in central government financial management.
- We enable better decision-making by offering the public sector real-time information to support decision-making.
- We help central government organisations succeed in the transformation of work

# 4

## We generate impact and provide an excellent customer and stakeholder experience

- We work for the overall good of the state and seek societal impact.
- Our customers and other stakeholders are satisfied with the services we provide, how we reform them and the expertise we provide to our customers
- We improve our own and our customers' efficiency especially by utilising digitalisation

# 5

## We operate responsibly and keep on developing our operations and competences

- Our supervisors and work communities operate in an exemplary manner and we give everyone a chance to succeed.
- We contribute to promoting the shared objectives of the government's HR management policy: Development of expertise, promotion of mobility and renewal of the image of the government as employer
- We develop our operations in an agile manner.
- We apply high-standard risk management, information security and privacy protection practices in all our activities.
- We take overall responsibility: we have functional accountability reporting, apply high ethical standards and lead the way in environmental matters.